



How to automate  
your TikTok print on  
demand orders with  
Prodigi



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## Introduction

Our powerful TikTok integration enables you to automate the fulfilment of your TikTok print on demand orders for seamless, hands-off order processing. You do the selling – we'll handle the printing, packing and shipping.

Simply connect your store, configure your products, then leave the rest to us. Here are just some of the benefits you can expect when fulfilling your print on demand TikTok orders through Prodigy:

- Full access to Prodigy's range of products
- Free image library
- Automatic order processing
- Fast, flexible fulfilment
- Order status updates for you and your customers

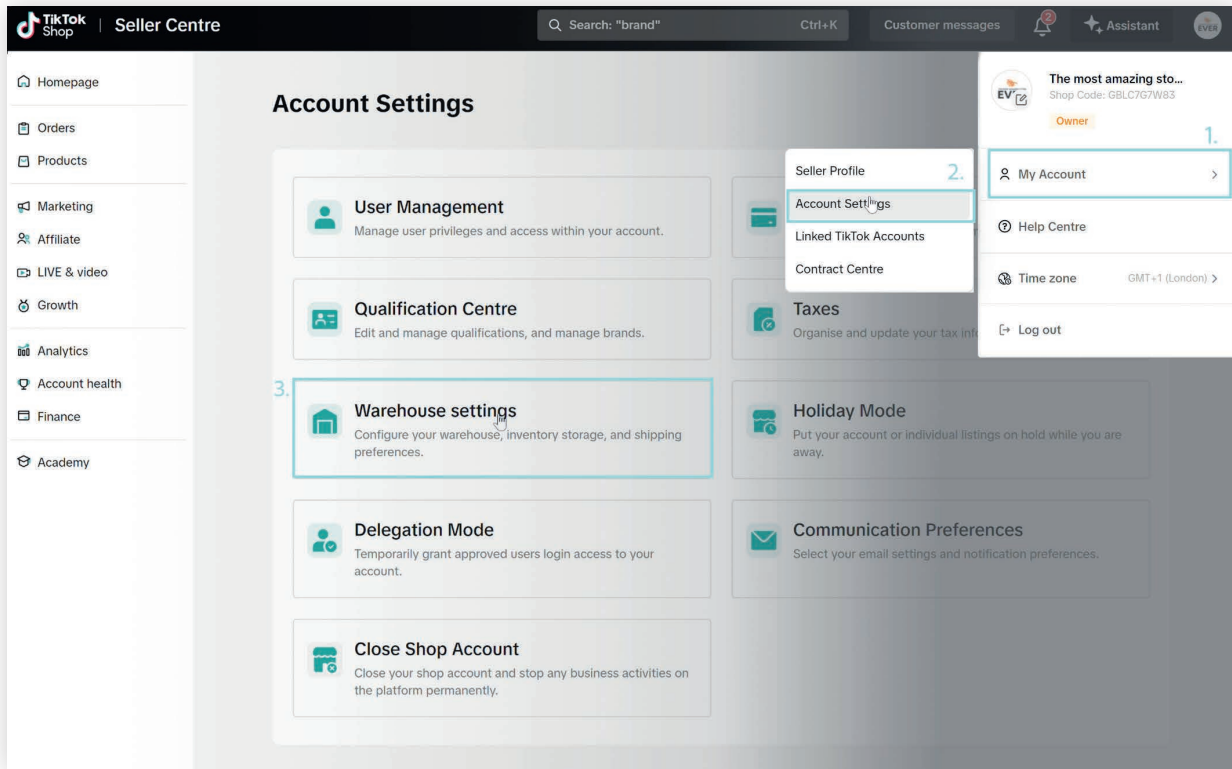
Once you've created your [TikTok store](#), signed up for your free [Prodigi account](#) and listed your [print on demand products](#), you're ready to integrate! All it takes is three easy steps:

1. Set up warehouse and shipping settings
2. Connect your store
3. Configure your products

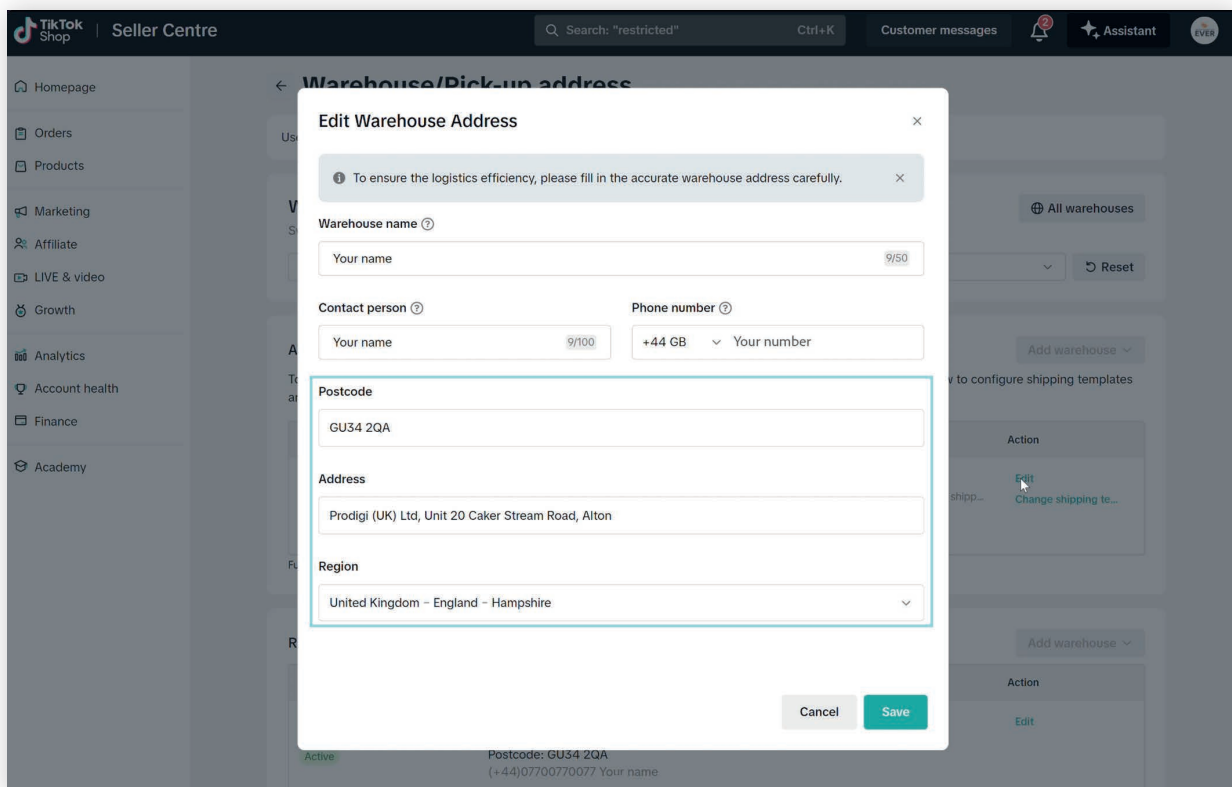
## So, let's get started!

# 1. Set up your warehouse address

1. Log in to your TikTok Seller Center.
2. Go to My Account > Account Settings > Warehouse Settings.



3. Add a new warehouse address.





4. When prompted, enter the appropriate [Prodiqi manufacturing address](#) based on your selling region:

- UK sellers > use the Prodiqi UK warehouse address
- EU sellers > use the Prodiqi EU warehouse address
- (Use the Prodiqi address that best matches your main sales region)

You'll need to create two warehouses:

- Pickup warehouse
- Return warehouse

**TikTok Shop Seller Centre**

Search: "reviews" Ctrl+K Customer messages Assistant

### Warehouse/Pick-up address

Use Shipped via platform for hassle-free shipping and automatic tracking update. [Learn more](#)

**Warehouse for United Kingdom** [All warehouses](#)

Switch your settings to see warehouses in other countries.

Search Warehouse location Shipping template Reset

**All pickup warehouses** [Add warehouse](#)

To ensure success order fulfilment, you must link your warehouse to a shipping template. You can learn more about how to configure shipping templates and link them with warehouses at [TikTok Shop Academy](#).

Warehouse name/code	Address	Shipping method	Action
<b>Your name</b> Warehouse ID: 74336066144507... <a href="#">Default warehouse</a> Active	Prodiqi (UK) Ltd, Unit 20 Caker Stream Road, Alton Hampshire, England, United Kingdom Postcode: GU34 2QA	Shipped by seller Template: My default delivery - shipp... <a href="#">Use Shipped via platform</a> Collection method: Pickup	<a href="#">Edit</a> <a href="#">Change shipping te...</a>

Fulfilled by TikTok (FBT) can help you simplify your shipping and fulfillment. [Learn more about FBT](#)

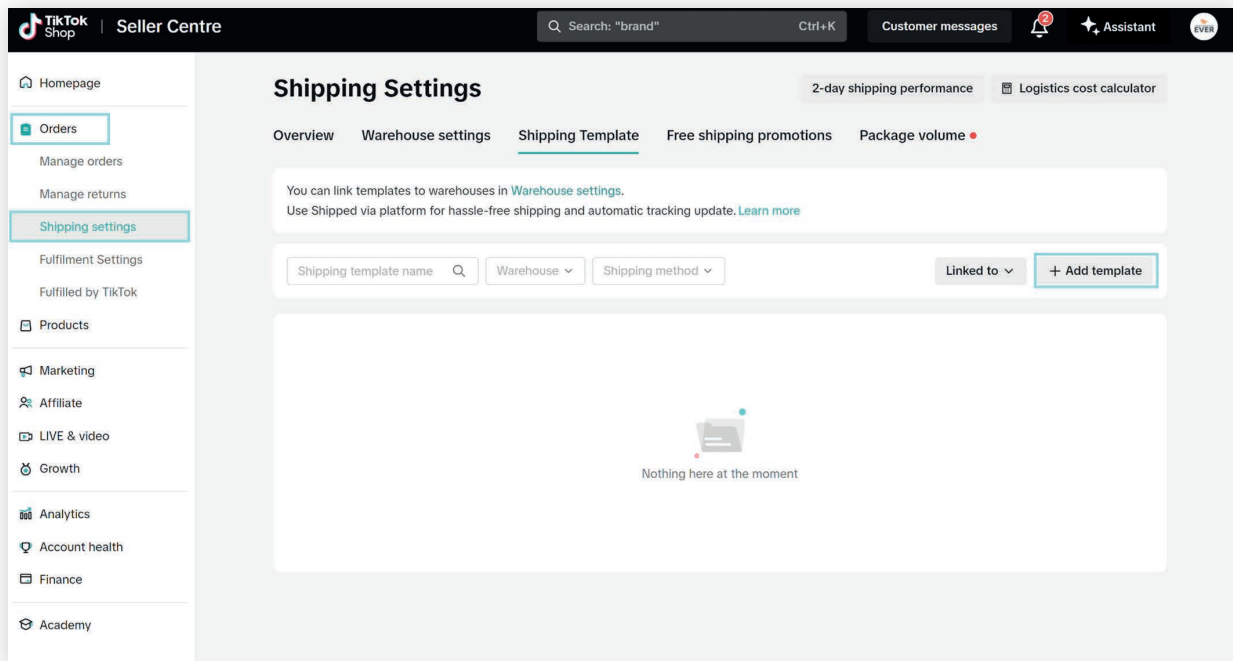
**Return Warehouse** [Add warehouse](#)

Warehouse name/code	Address	Action
<b>Your name</b> Warehouse ID: 74337690397867... Active	Prodiqi (UK) Ltd, Unit 20 Caker Stream Road, Alton Hampshire, England, United Kingdom Postcode: GU34 2QA	<a href="#">Edit</a>

Make sure both are set to the correct Prodiqi address.

# Create your shipping template

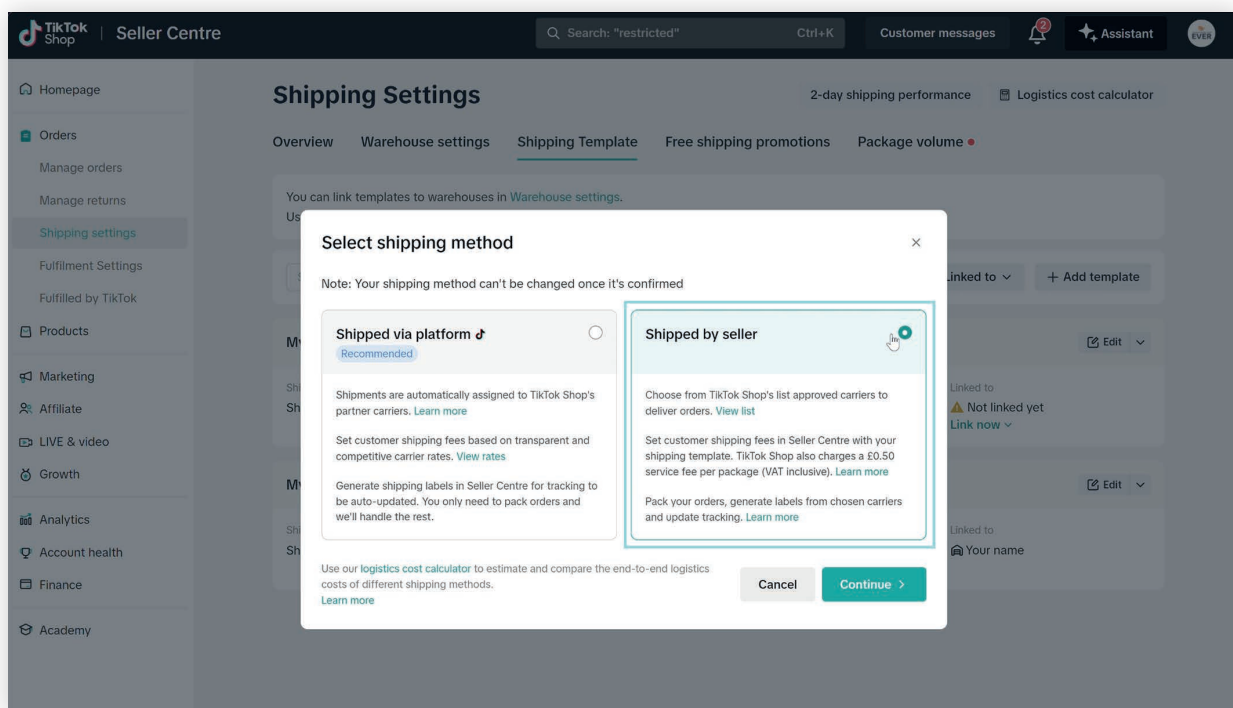
1. In your TikTok Seller Center, go to Orders > Shipping Settings.



2. Click Create Shipping Template.

3. When selecting your shipping option, choose: Shipped by Seller. **Do not** select 'Shipped via Platform'.

This step is crucial – selecting 'Shipped by Seller' ensures TikTok sends orders directly to Prodigy for fulfilment.



#### 4. Fill in the shipping template.

The screenshot shows the 'Add new Shipped by seller shipping template' page in the TikTok Shop Seller Centre. The page has a sidebar on the left with navigation links: Homepage, Orders, Shipping settings (highlighted), Fulfilment Settings, Products, Marketing, Affiliate, LIVE & video, Growth, Analytics, Account health, Finance, and Academy. The main content area is titled 'Add new Shipped by seller shipping template' with a subtitle 'Set up your shipping template, delivery options and shipping fee rules.' and a 'Submit' button. The 'Template name' field contains 'My template'. The 'Delivery details' section includes a 'Shipped by seller' checkbox, a 'Shipping provider' dropdown (showing XDP Express, EVRI, DHL UK, and +12), and a 'Shipping rules' section. The 'Shipping rules' section has two tabs: 'UK mainland' and 'Remote areas'. The 'UK mainland' tab is active, showing a 'Flat rate' input field with 'Enter' and 'GBP' options, and a 'Switch to tiered rate (by weight)' link. The 'Remote areas' tab is also visible, showing a 'Flat rate' input field with 'Enter' and 'GBP' options, and a 'Switch to tiered rate (by weight)' link. A 'FAQ' section on the right contains three questions: 'What is the use of shipping template?', 'Can I change the shipping fee later?', and 'How to set up shipping fee rules?'.

## Link your shipping template to your warehouse

1. Still under Orders > Shipping Settings.
2. Select your new template and hit 'Link now'.
3. Link the Warehouse.

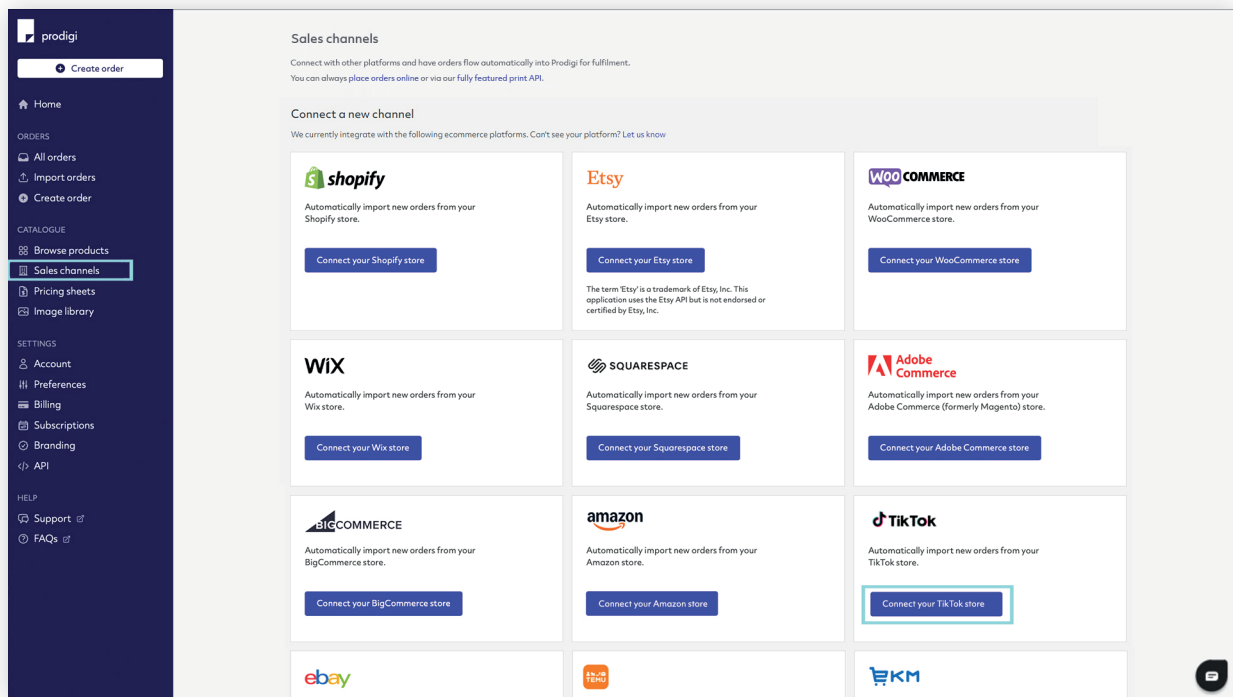
The screenshot shows the 'Shipping Settings' page in the TikTok Shop Seller Centre. The page has a sidebar on the left with navigation links: Homepage, Orders, Shipping settings (highlighted), Fulfilment Settings, Products, Marketing, Affiliate, LIVE & video, Growth, Analytics, Account health, Finance, and Academy. The main content area is titled 'Shipping Settings' with a subtitle '2-day shipping performance' and a 'Logistics cost calculator' button. The 'Shipping Template' tab is active, showing a table of shipping templates. The table has columns for 'Shipping method', 'Shipping to', 'Shipping fee rules', and 'Linked to'. The first row is 'My template', which is 'Shipped by seller', 'United Kingdom', and 'Shipped by seller - Flat rate: GBP 5,GBP 8'. The 'Linked to' column shows a warning icon and the text 'Not linked yet Link now'. A 'Warehouse' button is highlighted in the 'Linked to' column.

This connects your shipping settings with the correct Prodigy warehouse.

## 2. Connecting your TikTok store

Effortlessly connect your TikTok store to Prodigy

1. [Log in](#) to your Prodigy dashboard
2. Select 'Sales channels' from the menu on the left-hand side
3. Click 'Connect your TikTok store' on the TikTok tile
4. Wait until you receive an email from us confirming your TikTok store connection before completing step two – how quickly we're able to connect your store depends on how many products you have

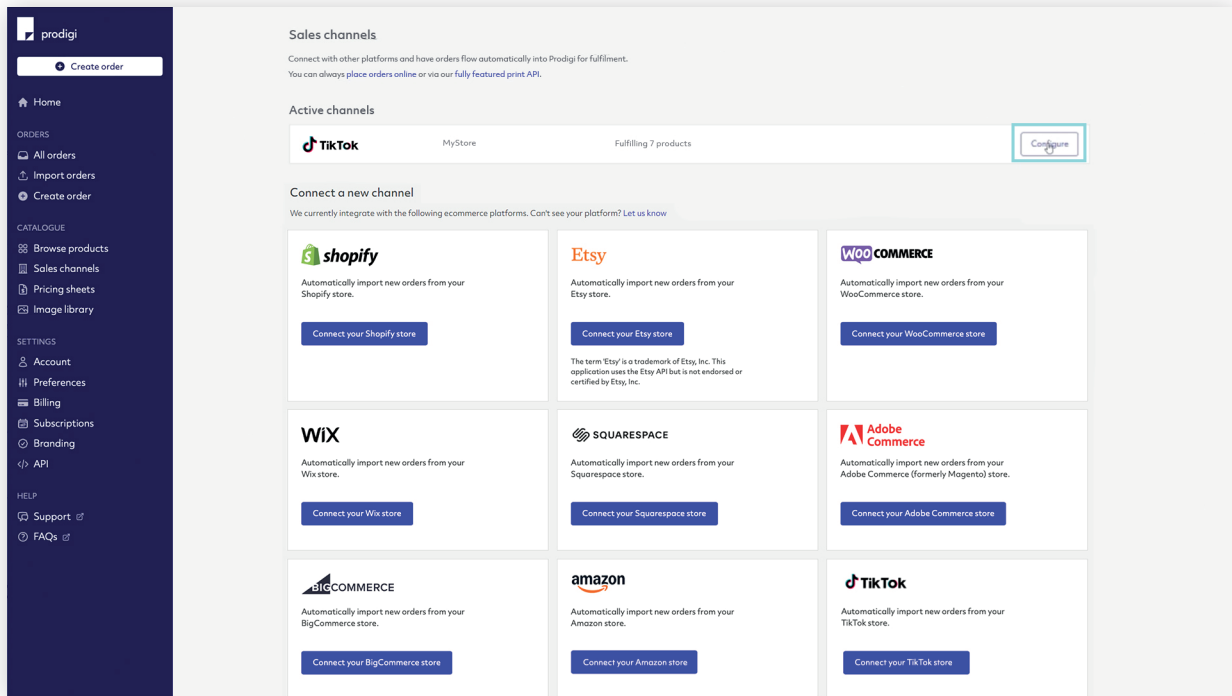




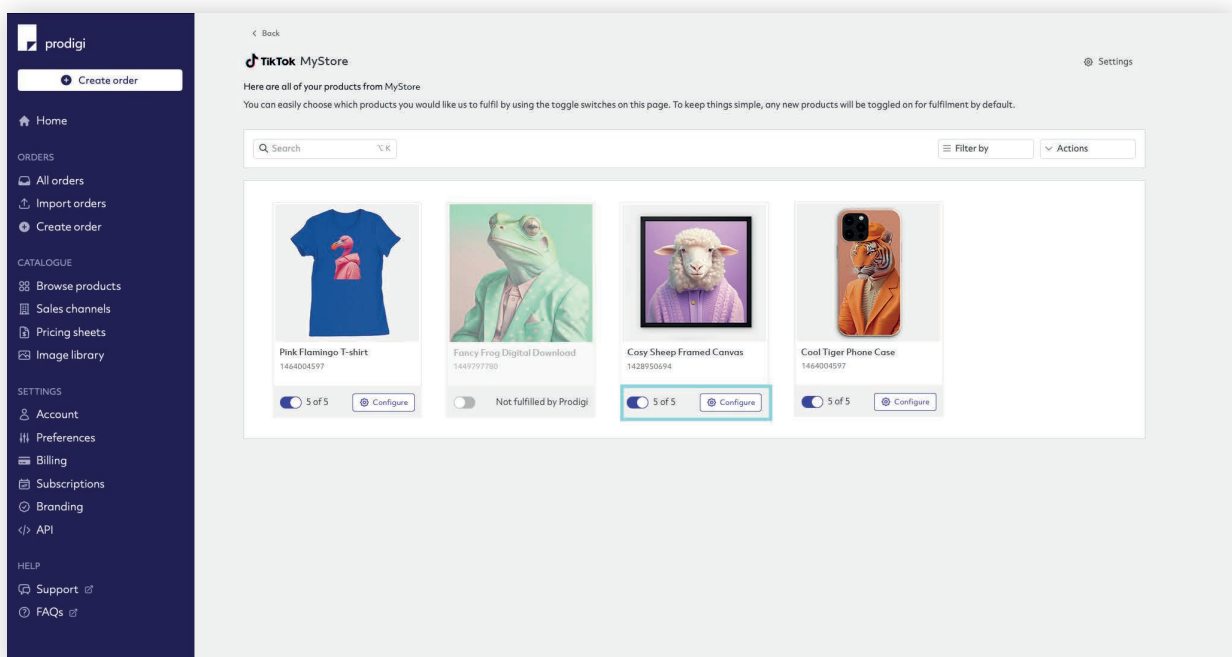
### 3. Configuring your products

Configure your TikTok print on demand products for automatic fulfilment

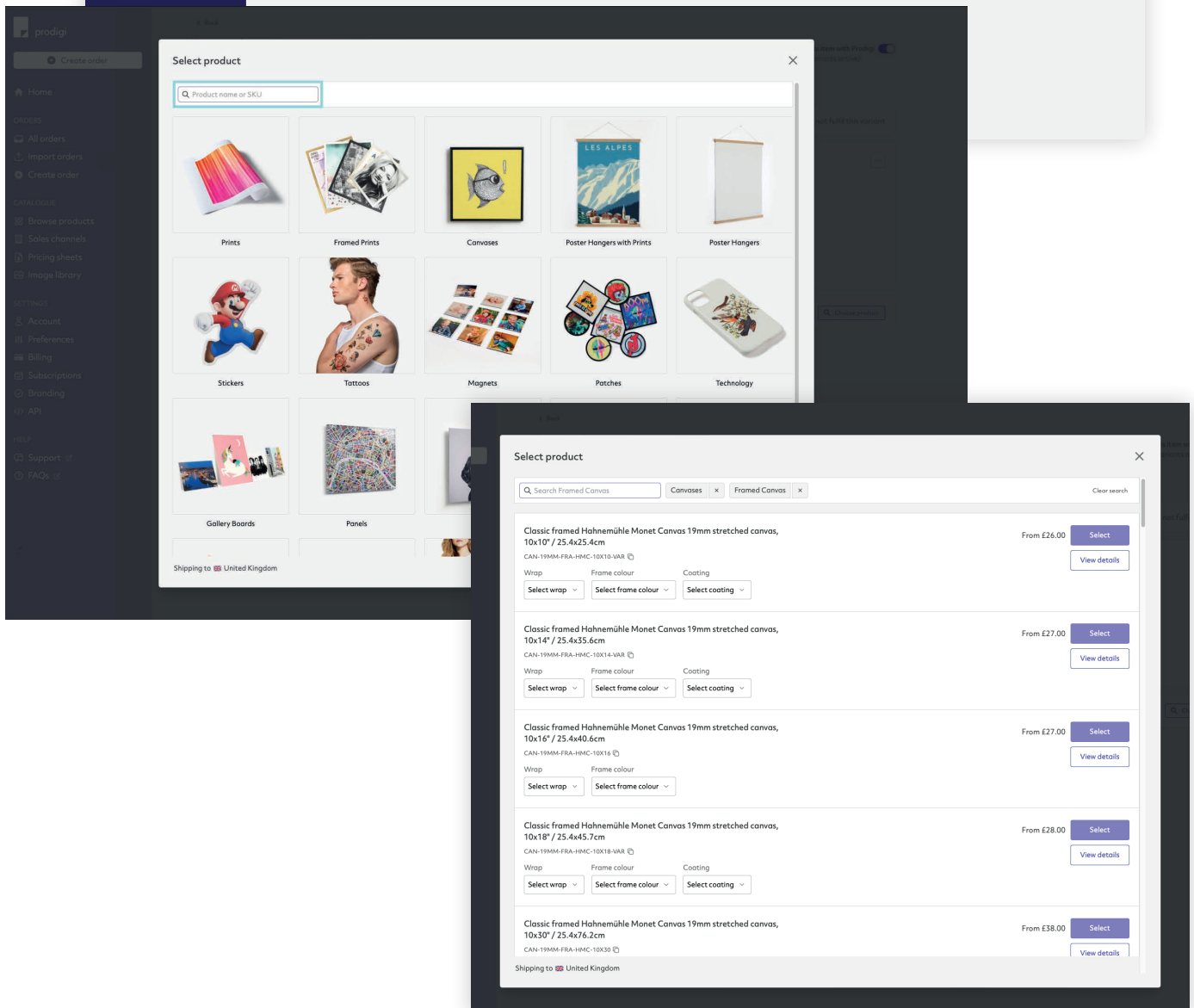
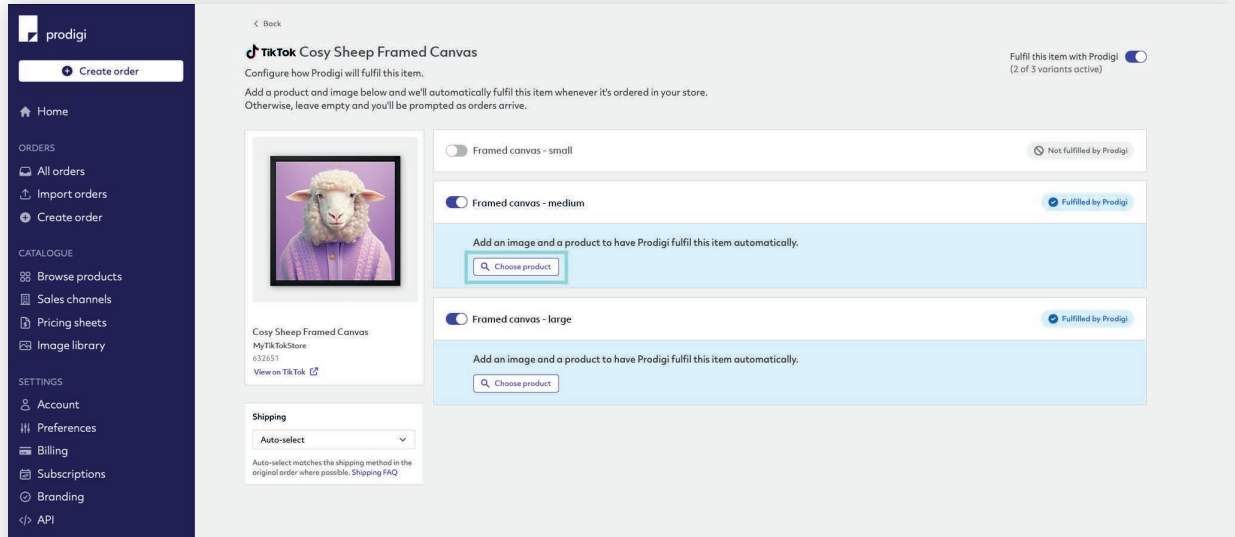
1. Upon receiving your TikTok store connection confirmation email, [log in](#) to your dashboard
2. Select 'Sales channels' from the menu on the left-hand side
3. Click 'Configure' on your new TikTok store connection



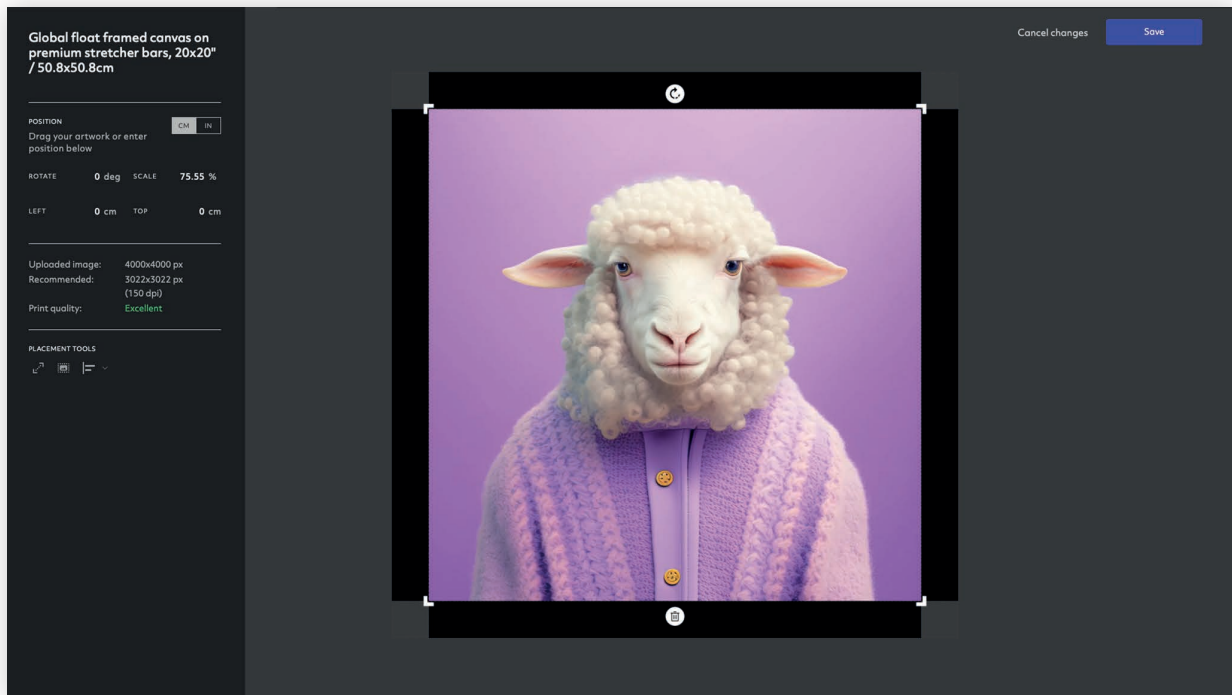
4. For any products that you'd like us to fulfil, simply activate the purple toggle. Products that are toggled off and greyed out will not be fulfilled by Prodigy
5. Next to the purple toggle, you'll see the number of available variants for each product, all of which will be automatically enabled by default, i.e. 3 of 3. These can be toggled on or off within the product set up



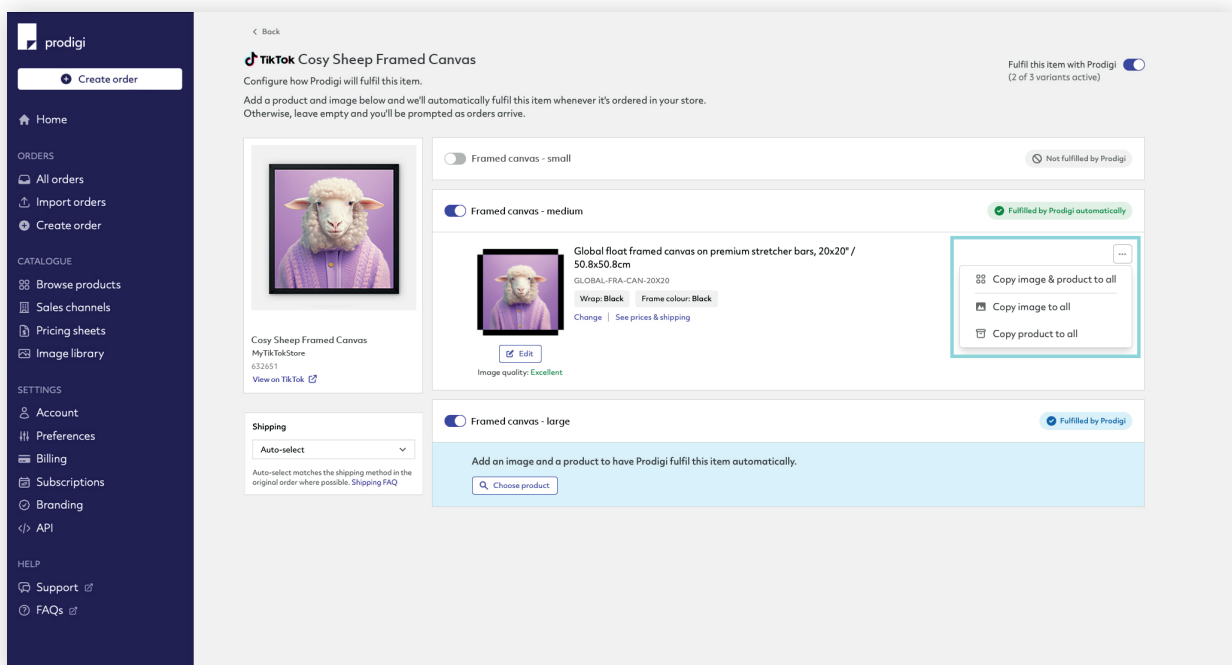
- To set up products and variants, click **'Configure'** on the relevant product
- Ensure variants that you do not want Prodigy to fulfil are toggled off and greyed out
- For variants that you do want Prodigy to fulfil, click **'Choose product'**, search the Prodigy catalogue and select the relevant product. For some products, you'll need to select specific specifications, such as frame colour or finish, as part of this configuration



9. After selecting your product, you can then upload your artwork and click 'Save' to enable fully automatic fulfilment. For orders that require personalisation or manual review, please refer to the section below, titled 'Personalising or reviewing orders'



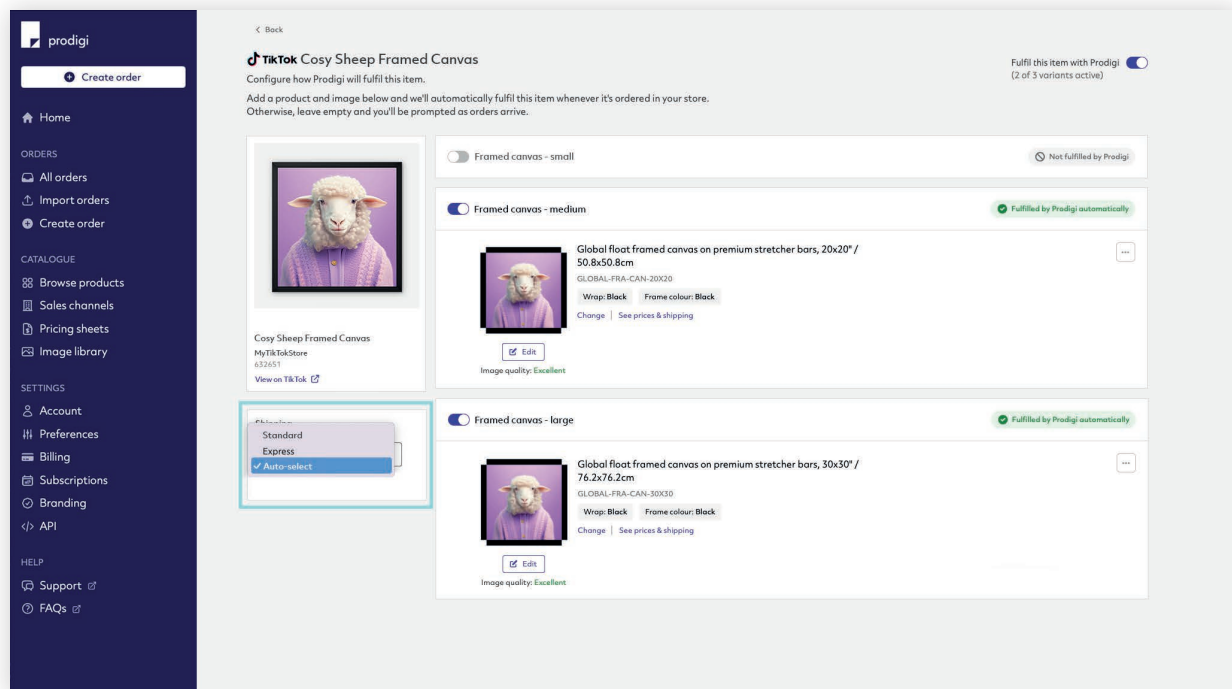
10. Once you've connected your product and / or uploaded the image for a variant, you can click the three dots on the right-hand side to copy either the selected product or image (or both) to all variants toggled on for automatic fulfilment by Prodigy



11. If you do choose to copy the product to all variants, you can then hit 'Change product' and update variant specifications such as size, finish, frame colour, etc.
12. To change an image on a product configured for automatic fulfilment, simply click 'Edit', select the bin icon at the bottom to remove and upload a new image, then hit 'Save' to finish

13. To set up shipping, click on the tile labelled 'Shipping,' select the desired shipping option (Standard, Express or Auto-select) from the drop-down menu and your choice will be saved automatically for that product. Auto-select pulls in the shipping selected by your customer during the checkout process. For example, if you offer a choice of all three options in your store, we'll select the service for shipment when we fulfil the order.

**Please note:** Only tracked services are available for TikTok. By default, all TikTok orders are sent via Auto-select using a tracked service.

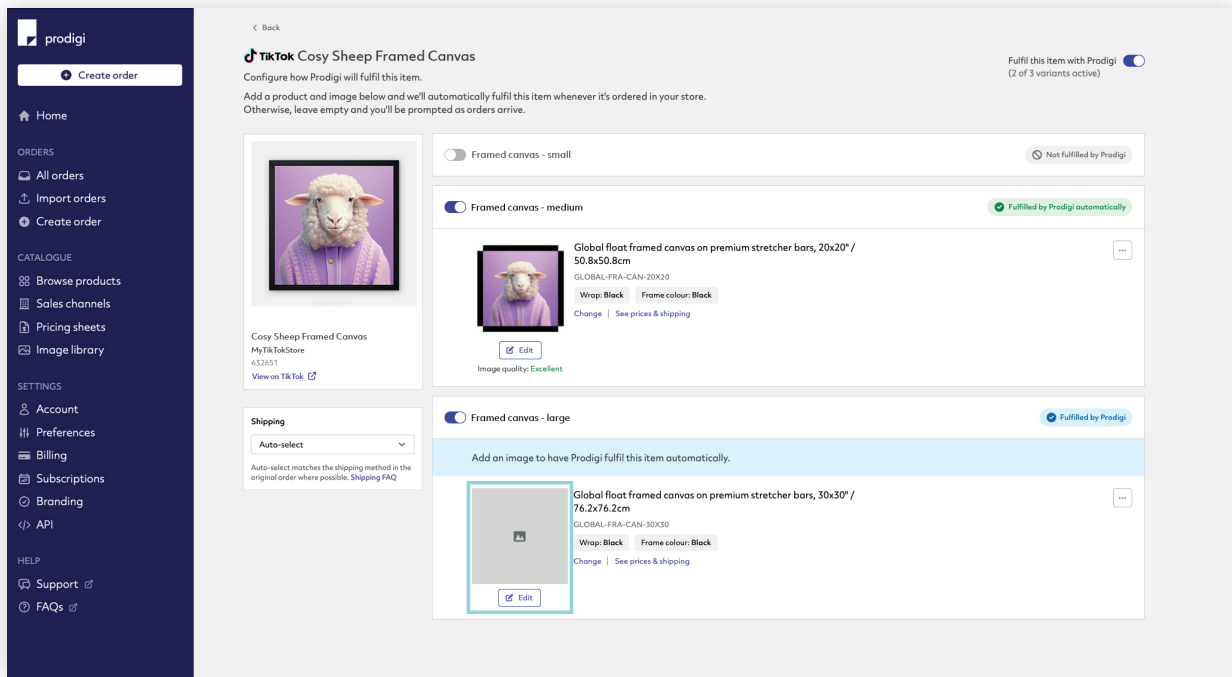


14. Orders placed on your TikTok store for products configured for automatic fulfilment will be automatically sent to Prodigy for printing, packing and shipping. Orders set up for automatic fulfilment cannot be cancelled once they've been received

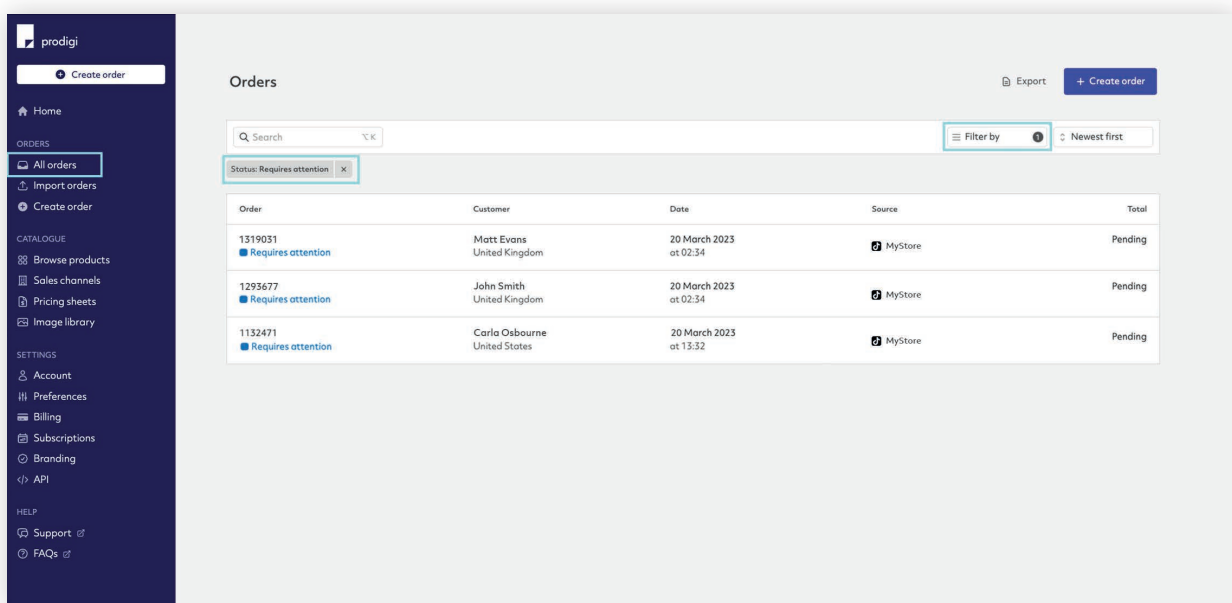
# Personalising or reviewing orders

Easily personalise or review your print on demand TikTok orders before submitting them to Prodigy for fulfilment

1. We'll notify you when you receive an order for a product that has not been set up for automatic fulfilment, i.e. a product has been selected but an image hasn't been added



2. Upon receiving an order notification alert, [log in](#) to your dashboard
3. Select 'Orders' from the menu on the left-hand side
4. Filter by 'Requires attention' to view any orders that need personalising or reviewing





5. Make any necessary changes or adjustments, such as uploading your custom image

The screenshot shows the Prodigy order creation interface. On the left is a dark blue sidebar with navigation links: Home, ORDERS (All orders, Import orders, Create order), CATALOGUE (Browse products, Sales channels, Pricing sheets, Image library), SETTINGS (Account, Preferences, Billing, Subscriptions, Branding, API), and HELP (Support, FAQs). The main content area is titled 'Order 1319031' and shows a 'Ready' status. It contains two sections: 'Ready' and 'Required: Product'. The 'Ready' section shows a 'Cosy Sheep Photo Print' with a product image of a sheep, a cost of £0.25, a quantity of 2, and a total of £0.50. The 'Required: Product' section shows a 'Cool Tiger Poster' with a product image of a tiger and a 'Choose product' button. Below these sections are a 'Cost summary' table, a 'Tax summary' section, and a 'Shipping' section. The 'Cost summary' table shows: Items (£0.50), Shipping (£5.95), Tax (£1.29), and Total (£7.74). The 'Tax summary' section has a checkbox for 'I declare that this order has already had sales tax collected.' The 'Shipping' section shows 'To United Kingdom' and a 'Budget: £5.95' dropdown. On the right side, there is a 'Summary' section with customer details, an 'Address' section with the customer's address, and a 'Packing slip' section with an 'Add packing slip' button. A 'Submit' button is located at the top right of the main content area.

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Create order

Home

ORDERS

- All orders
- Import orders
- Create order

CATALOGUE

- Browse products
- Sales channels
- Pricing sheets
- Image library

SETTINGS

- Account
- Preferences
- Billing
- Subscriptions
- Branding
- API

HELP


- Support
- FAQs

Order 1319031


Requires attention · Matt Evans · 4 October 2022 at 11:35

Submit

Ready

ITEM	Cost	Qty	Total
 Cosy Sheep Photo Print Product Type Professional C-Type, Silver Halide, Lustre Print, 3x4" GLOBAL-PRO-3X4-PRO [Edit] [Change] Image quality: Excellent	£0.25	2	£0.50

Required: Product

ITEM	Cost	Qty	Total
 Cool Tiger Poster Product Type here [Choose product]		1	

Cost summary

Items	£0.50	
Shipping	£5.95	
Tax	£1.29	
Total	£7.74	

Tax summary

☐ I declare that this order has already had sales tax collected.

Summary

Matt Evans  
United Kingdom  
2 items, £7.74  
Order reference  
Computer Creation Team Order  
MyStore

Address

Mr Matthew Jones  
15 Tottenham Way  
Woking  
Surrey  
GU24 0JF  
United Kingdom  
t: 01753 2016 8888  
e: matthew.jones@prodigi.com

Shipping

To United Kingdom  
Budget: £5.95

Packing slip

Add packing slip

Only included for global prints, frames and canvases shipped from UK, EU and USA. Packing slips are printed as black & white A4.

6. Click 'Submit' to send us your order for fulfilment.

## Fulfilling your order

As soon as we receive your order, we'll get started on the fulfilment.

Each order is automatically routed to the print facility closest to your customers via our [global print network](#), before being printed, packed and dropshipped direct to your customers.

During the order fulfilment stage, order status updates will be made available to you from within your TikTok account, including confirmation of when your order has been dispatched and any relevant tracking details.

## Got a question?

Our [Integrations FAQs](#) should have the answer! If not, feel free to get in touch with us by emailing [support@prodigi.com](mailto:support@prodigi.com), and one of our friendly customer support advisors will be more than happy to help.

